



THE INN COLLECTION  
GROUP

# IMPORTANT E-BIKES & E-SCOOTERS

E-bikes and e-scooters are not permitted on the hotel premises.

Charging of e-bikes and e-scooters is strictly prohibited due to fire safety risks from lithium-ion batteries.

The hotel is unable to provide storage facilities for e-bikes or e-scooters.

We thank you for your understanding and cooperation in keeping our hotel safe for everyone.

*Hotel Management*

# ICG Policy on E-Bikes and E-Scooters

## 1. Purpose

The purpose of this policy is to protect the safety of our guests, staff, and property by prohibiting the use, storage, or charging of electric bikes (e-bikes) and electric scooters (e-scooters) within hotel premises.

## 2. Policy Statement

- For health, safety, and fire prevention reasons, e-bikes and e-scooters are not permitted inside the hotel building.
- This includes guest bedrooms, corridors, stairwells, reception areas, restaurants, bars, function rooms, and staff areas.
- Charging of e-bikes and e-scooters is strictly prohibited anywhere on hotel property.

## 3. Rationale

- Lithium-ion batteries used in e-bikes and e-scooters present a significant fire risk if damaged, improperly charged, or faulty.
- These vehicles can also obstruct fire escapes and compromise evacuation routes.
- In line with fire safety guidance and insurance requirements, the hotel does not allow them indoors.

## 4. Guest Information

- Guests arriving with an e-bike or e-scooter will be asked to make alternative storage arrangements outside of the hotel premises.

- The hotel does not provide secure storage facilities for e-bikes or e-scooters and cannot accept responsibility for their safekeeping.
- Guests are reminded that use of private e-scooters on UK public roads and pavements is not currently legal, except for approved rental schemes.

## 5. Staff Guidance

- Reception and concierge staff should politely inform guests of this policy at check-in or when necessary.
- If an e-bike or e-scooter is found inside the building, staff should request its immediate removal.
- Incidents of non-compliance should be reported to the Duty Manager.

## 6. Enforcement

Failure to comply with this policy may result in:

- Confiscation of the e-bike/e-scooter until departure.
- Additional cleaning or damage charges if applicable.
- Refusal of accommodation in serious or repeated cases.

## 7. Review

This policy will be reviewed annually or in line with updates to UK fire safety and transport legislation.