

The *Dean Court* Access Statement

April 2020

At The *Dean Court* Inn, our aim is to make sure our guests enjoy comfortable facilities and that all their requests are handled efficiently and carried out wherever possible.

Our aim is to give guests a compelling reason to visit and return and that during their stay our guests are made to feel welcome and at home during their time with us.

- We have an off-site secure car park and offer a valet service charged at £20 per night (please note blue badge holders can park outside of the hotel for a maximum of 3 hours for free)
- The ground floor of The *Dean Court* Inn is accessible to wheelchairs via a lift located at the middle entrance to the front of the Inn, this is to be operated by our staff members.
 - There is a reduced height service counter at our reception area for guests to check in.
- Our dining area and bar are on the ground floor with ramp access to ground floor disabled toilets.
- We cater for varying dietary needs – please speak to our staff on arrival.
- All corridors and public areas are well lit.
- All doors and corridors are wide enough for wheelchairs/mobility aids/pushchairs.
- We have toilet facilities suitable for wheelchairs.
- Baby changing facilities are available
- Of our bedrooms, 1 ground floor room and 1 second floor room have been built specifically for wheelchair access and can be made up to provide single, twin-bedded, or double-bedded.
- Please note that there is a lift in the Inn which accesses 23 of our 40 bedrooms, 3 of our bedrooms are on the ground floor and do not require lift access and 4 of our bedrooms are not accessible by lift, the remaining 10 bedrooms are accessible by a small lift but cannot fit a wheelchair.
- Dogs are permitted in some parts of the Inn.
- Provisions for dogs are provided.
- Wi-Fi is available throughout the Inn.
- The inn is no smoking.
- Please note that while we have tried to be as accurate and include as much detail as we can in our Access Statement, please do not hesitate to contact us if you have any specific requirements or requests about information this statement does not include.