

## **The Swan, Grasmere Access Statement April 2020**

At The Swan, our aim is to make sure our guests enjoy comfortable facilities and that all their requests are handled efficiently and carried out wherever possible.

Our aim is to give guests a compelling reason to visit and return and that during their stay our guests are made to feel welcome and at home during their time with us.

- There are free designated car parking spaces and disabled parking to the front of the Inn.
- The ground floor of The Swan is accessible to wheelchairs via the entrance to the front and side of the Inn.
- Our dining area and bar are on the ground floor with no steps.
- We cater for varying dietary needs – please speak to our staff on arrival.
- All corridors and public areas are well lit.
- All doors and corridors on the ground floor are wide enough for wheelchairs/mobility aids/pushchairs.
- We have toilet facilities suitable for wheelchairs.
- Baby changing facilities are available.
- We have a bedroom with wheelchair access and can be made up to provide single, twin-bedded or double-bedded.
- Please note that there is not a lift in the Inn.
- Dogs are permitted in some parts of the Inn.
- Wi-Fi is available throughout the Inn.
- The inn is no smoking.
- Please note that while we have tried to be as accurate and include as much detail as we can in our Access Statement please do not hesitate to contact us if you have any specific requirements or requests about information this statement does not include.